

Social Security Administration Scam



We have been receiving reports of scam calls from individuals claiming to be with the Social Security Administration (SSA). These callers may be using “spoofing” software to make the calls appear to be coming from the SSA on caller IDs. The callers often threaten prosecution or arrest if they are not given personal information or payment. The SSA states that they may contact citizens by phone, but will never make threats or promise official action in exchange for personal information or payment. We encourage citizens who receive these types of calls to hang up and to never give out personal or payment information over the phone unless they have made the call to a number they have confirmed is correct.

You can report suspicious calls from someone alleging to be from the SSA online at <https://oig.ssa.gov/report> or by calling (800) 269-0271, Monday through Friday, 10 a.m. to 4 p.m. Eastern Time. You can also report these scams to the Federal Trade Commission through a new site specific to Social Security scams: <https://identitytheft.gov/ssa>.